Presto: a Pluggable Platform for Supporting User Participation in Smart Workflows

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Smart Workflows

- Business processes that cross the boundary to the **physical world**

- Which services are expected by...
  - ...the members?
  - ...the librarians?
  - ...the book editors?
Presto Platform: pluggable components

- **Task processors**: support a specific task
- **Identification components**: mechanisms for accessing the physical environment
- **Data providers**: a possible projection of a physical element in the digital world
Automating the development

- The architecture process followed promotes
  - Separation of concepts from technologies
  - Automation of the technological mapping